



MINISTRY
COMMUNICATIONS AND DIGITAL TECHNOLOGIES
REPUBLIC OF SOUTH AFRICA

**PARLIAMENT OF THE REPUBLIC OF SOUTH AFRICA
NATIONAL ASSEMBLY WRITTEN
REPLY**

QUESTION: 1533

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Ms D Kohler (DA) to ask the Minister of Communications and Digital Technologies:

What number of SA Post Office branches were closed (a) in the (i) 2020-21, (ii) 2021-22 and (iii) 2022-23 financial years and (d) since 1 April 2023?

NW1776E

REPLY

- (a)(i) A total of 22 branches were officially closed during the 2020/21 financial year. In addition, one Retail Postal Agency (RPA) was converted to a post office. Two branches were closed due to landlords forced closures because of rental arrears.
- (ii) A total of 146 branches were officially closed during the 2021/22 financial year.
- (iii) A total of 122 branches have been closed during the 2022/23 financial year, with 58 branches as part of amalgamations / optimisation of the branch network.
- (b) A total of 24 branches have been closed since 1 April 2023.

Thank You.